

# MED EXEC HIGHLIGHTS

From your Delta Health Med Exec - May 2021



## This Month's Meetings

- ◆ **Outpatient Medicine**  
Wed May 5 at 7:30 am - Room B
- ◆ **CRNA/Anesthesia**  
Fri May 7 at 7:00 am - Room A
- ◆ **Tumor Board**  
Tue May 11 at 7:30 am - Mesa Lakes
- ◆ **Board of Directors**  
Mon May 17 at 5:30 pm  
All are invited to attend by **zoom\***
- ◆ **Grand Rounds**  
Tue May 19 at 7:30 am - Mesa Lakes
- ◆ **Trauma / ED**  
Tue May 25 at 7:00 am - Mesa Lakes

\*Zoom invites for the meetings above will be posted on our provider website beforehand:



[www.dcmhmedstaff.com](http://www.dcmhmedstaff.com)

## Chief of Staff Update from Laura McCrackin, M.D.

The Med Exec chairs have reviewed the results of the Medical Staff Satisfaction Survey and appreciate the input of those who participated.

We will be addressing your needs throughout the year. Look for specific issues to be addressed in these Med Exec Highlights each month. Please reach out to the chair of your service committee if you have specific questions or needs.

Remember to continue to address COVID vaccination at every patient encounter. Ask about vaccination status, answer questions, facilitate scheduling!

## What's Happening ?

### Medical Staff Satisfaction Survey

**You asked:** I would like to know the different "lab panels" available. Are they listed on the intranet?

**Yes! They are!** Click on the hospital's intranet page and select the Laboratory page. Select Form 389, "Laboratory Requisition Form". You will find the panels listed on the second page.

### For example:

CPT Code 80048: **Basic Metabolic Panel**  
BUN, CA, CREAT, GLUCOSE, NA, K, CL, C02

CPT Code 80053: **Comprehensive Metabolic Panel**  
ALB, ALK PHOS, ALT, AST, T BILI, BUN, CA, CREAT, GLU, T PROTEIN, NA, K, CL, C02

... and more!

## Coding Corner

Be sure to take credit for how sick your patient is with accurate and detailed documentation. It affects Delta Health from a quality standpoint as well as a reimbursement standpoint.

**Tricia Keller**, Clinical Documentation Improvement Specialist, is on the floor each weekday morning to assist you with complete documentation. Call her when you need help: **399-2805**

If you have a medical record question, please contact manager **Maria Segura** at **874-2231** or your Meditech Resource: **Dean Burbank** at **874-2208**.

## Delta Health HOSPITAL WEEK Celebration

Free for all Hospital Staff and Families:

**BILL HEDDLES REC CENTER 4pm-7pm Friday, May 14th**

Join us for an employee and medical staff BBQ with your family (burgers, veggie burgers and hot dogs). Then relax at the **Movie in The Park!** Bring your blankets, chairs, snacks & enjoy a family-friendly movie with us!



## Delta Health Finances

March 2021 financials resulted in a net loss from operations of (\$292,807) compared to last year, March 2020 (\$1,793,597).

YTD our net income (loss) is (\$771,448) compared to last year, March 2020 (\$2,697,583).

Medicare/Medicaid as a % for the month of March was 72.7% (73.5% Outpatient; 69.6% Inpatient).

## VOLUME

Admissions for the month were 93  
March's patient days were 358  
Average length of stay was 3.73  
Average daily census was 11.5

## REVENUE

Hospital gross revenue for March was \$18,583,696. Deductions from revenue was \$10,693,077. Net revenue % for March was 42.46%.

## EXPENSES

Total operating expense in March was \$8,217,496. Top three: Salary, wages were \$3,645,635. Supplies were \$1,910,747. Professional Fees were 809,937.

## STATISTICS

Births	10
Surgeries	211
Scopes	158
ED Visits	960
Urgent Care	502
Clinic Visits	5,375
Behavioral Health	306
Home Health Visits	1,615
PT/OT/Speech	5,550
Laboratory	18,150
XR/US/Mam/CT/MRI	2,047
Cardio Pulmonary	749
Infusion Procedures	775

**The definition of insanity is doing the same thing over and over and expecting a different result.” - Albert Einstein**

When a Problem is Not a Problem:

A **PROBLEM** by definition is a statement requiring a solution, usually by means of a mathematical operation or geometric construction. When you apply a solution to a problem the problem goes away. What is the solution to diabetes? How about essential hypertension? Obesity? Can you do one thing and the “problem” goes away? You're probably saying to yourself this is preposterous. We all know it is not that easy! Well, are these more aptly labelled **DILEMMAS**?

A **DILEMMA** is a “never ending balancing act”, which by its very nature does not have a solution. We manage diabetes, obesity, essential hypertension, etc. right?

Guess what. Physician burnout is another **DILEMMA**. It is a balancing act to balance the energy you burn each day versus your ability to recharge. You either burnout or you maintain a healthy energy level. **YOU CAN'T SOLVE IT WITH A SINGLE ACTION... IT IS NOT A PROBLEM**. You maintain a healthy balance. There are many that that can burn our energy in the practice of medicine like the fact that we take care of sick people, many whom are not in the best moods since they are sick, and they don't really want to be here if they don't have to. We also have stress from life as well as bad leadership and our conditioning as physicians and providers. But fear not, there are effective **STRATEGIES** to improve your balance and decrease your energy drain. Jon Richman, M.D.

It is Delta Health's goal to be a **5-Star CMS** rated hospital, in the **top 50% percentile with HCAHPS**, and to be a **Leapfrog Grade A** hospital. Achieving these benchmarks will make us the Hospital/Payer of Choice and increase both reimbursement and most importantly our patients' satisfaction. If you aren't sure what these grades mean, please see below:

**CMS** created the Five-Star Quality Rating System to empower consumers to help make the best health care decisions. CMS publishes star ratings each year by measuring the quality of health services received by beneficiaries enrolled in Medicare. **Delta Health is currently a CMS 4-Star hospital.**

**HCAHPS** is a standardized, publicly-reported survey of patients' perspectives of hospital care. HCAHPS allows comparisons to be made across hospitals—locally, regionally and nationally. Public reporting of hospital scores began in 2008 and since 2012, these scores have played a role in hospital payment through the Hospital Value-Based Purchasing program. **Delta Health is currently in the 27th percentile for our patients recommending our hospital to others.**

The Leapfrog Group created the **Leapfrog Hospital Safety Grade** (A-F) so patients can see how well their hospital protects its patients from errors, accidents, injuries and infections. **Delta Health currently has a Leapfrog Grade of C.**